

Canada's Forum on Patient Safety and Quality Improvement 2010

"Improving Safety Across the Continuum"

Preliminary Program

April 12-14, 2010 - Toronto, ON
Westin Harbour Castle

Register Now! www.eplyevents.com/cpsi2010

The Westin Harbour Castle, 1 Harbour Square, Toronto, ON - Canada

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Preliminary Forum Schedule

This program is subject to change. Please visit the registration site often for updates to the program and other Forum materials at www.epllyevents.com/cpsi2010 or feel free to visit us directly at www.patientsafetyinstitute.ca regularly for updates.

All plenary sessions at this Forum will be conducted in English (with French simultaneous interpretation available for those who wish to use it). All concurrent sessions will be conducted in English.

The streams for the Forum will fall under the following areas:

- Building Skills in Quality & Safety
- Infection Prevention & Control
- Medication Safety
- Partnering for Patient Safety
- Learning from Adverse Events
- Building a Culture of Quality & Safety

Monday, April 12, 2010

4:00pm – 8:00pm **Registration**

5:30pm – 7:00pm **Welcome Reception**

7:00pm – 8:00pm **Re-framing Hospital Acquired Infections as a Patient Safety Issue: A Key Challenge**

Dr. Bill Jarvis, Deputy Editor of “Infection Control and Hospital Epidemiology,” former President of the Society of Healthcare Epidemiology of America, and Vice-President and Member of the APIC Research Foundation Board of Directors - **Sponsored by BD Canada**

Tuesday, April 13, 2010

7:00am – 8:00am Breakfast & Registration

8:00am – 8:20am **Welcome Message**

Steven Lewis, Forum Moderator, President, Access Consulting Ltd., Saskatoon SK Canada;
Adjunct Professor of Health Policy, University of Calgary and Simon Fraser University

8:20am – 9:20am **Healthcare Improvement in a Tough World**

Jim Easton, National Director for Improvement and Efficiency, National Health Service, UK

9:20am – 9:30am Transition

9:30am – 10:30am **Concurrent Sessions A**

10:30am – 10:50am Nutrition Break

10:50am – 12:00pm **Concurrent Sessions B**

12:00am – 1:15pm **Lunch Presentation: CPSI into the Next Decade**

Hugh MacLeod, Chief Executive Officer, Canadian Patient Safety Institute
Lunch & Storyboard/Exhibit Viewing

1:15pm – 2:25pm **Concurrent Sessions C**

2:25pm – 2:45pm Nutrition Break

2:45pm – 4:00pm **A Systematic Approach to Safe and Reliable Healthcare**

Michael Leonard, MD, Principal, Pascal Metrics Inc.

4:00pm – 6:00pm **Storyboard & Exhibit Reception**

Wednesday, April 14, 2010

7:00am – 8:00am Breakfast & Registration

8:00am – 9:15am **Yes We Did: Strategic Insights and Social Media from the Campaign that Changed History**
Rahaf Harfoush, New Media Expert; Member of President Barack Obama's Social Media Team

9:15am – 9:25am Transition

9:25am – 10:25am **Concurrent Sessions D**

10:25am – 10:40am Break

10:40am – 11:40am **Concurrent Sessions E**

11:40am – 11:50am Transition

11:50am – 12:30pm **WHO and You! - An Overview of the World Health Organization Initiatives and the Link to Activities in Canada**

12:30pm – 1:30pm Lunch & Storyboard/Exhibit Viewing

1:30pm – 2:45pm **Concurrent Sessions F**

2:45pm – 3:00pm Transition

3:00pm – 3:50pm **Healthcare Quality Lessons From the Best Small Country in the World**

Dr. Jason Leitch, National Clinical Lead for Safety and Improvement, Scottish Government, Health Foundation/Institute for Healthcare Improvement Fellow

3:50pm – 4:00pm **Closing Comments**

Steven Lewis, Forum Moderator, President, Access Consulting Ltd., Saskatoon SK Canada; Adjunct Professor of Health Policy, University of Calgary and Simon Fraser University

Registration Fees & Deadlines

The registration rates for the forum are:

Early Bird Rate: \$425.00 + GST

(Deadline to register is February 26, 2010)

Regular Rate: \$495.00 + GST

(Deadline to register is April 9, 2010)

Student Rate: \$195.00 + GST

(Deadline to register is April 9, 2010)

Hotel Accommodations

The Forum will be hosted at the beautiful Westin Harbour Castle Hotel, located in downtown Toronto. Book your room early to take advantage of the negotiated rate of \$195 for the Forum!

Please quote you are calling regarding the “**Canadian Patient Safety Institute**” groups. Deadline to book your accommodations is April 1, 2010.

Westin Harbour Castle

1 Harbour Square, Toronto, Ontario, M5J 1A6

Phone: (416) 869-1600; Toll Free (Canada or U.S.): 1-800-228-3000

Airline Information

Registrants can take advantage of discounted fares by quoting the following codes when booking travel through the airlines or your travel agent.

Air Canada PC code: 4F7XAF21

To book through Air Canada, please enter this code online or provide it to your travel agent.

WestJet QC code: CC6327

To book through WestJet, please call WestJet's convention line directly at 1-877-952-4696 or through your travel agent.

Terms & Conditions

All registration fees are billed in CDN funds. We accept payment for registration fees with VISA, MC, or cheque.

Face 2 Face Events Management will not store or collect any credit card information from our registrants.

For payment by cheque, please make the cheque out to: **Face 2 Face Events Management** and forward to:

Conference Secretariat

c/o CPSI FORUM

Face 2 Face Events Management

39 Aintree Place, Ottawa, ON K2M 2G5

Cancellation Policy

Cancellations prior to **March 15, 2010** will be subject to a \$50 cancellation fee. **Cancellations after March 15, 2010 are non-refundable.**

Registrants noted as paying by cheque will be sent an invoice. Substitutions are welcome, so in the event you cannot attend, please contact the conference secretariat and they will make the adjustments to the registration.

If you have additional questions, please contact:

Sally Cleford, President/Event Manager

Face 2 Face Events Management

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