



east central health

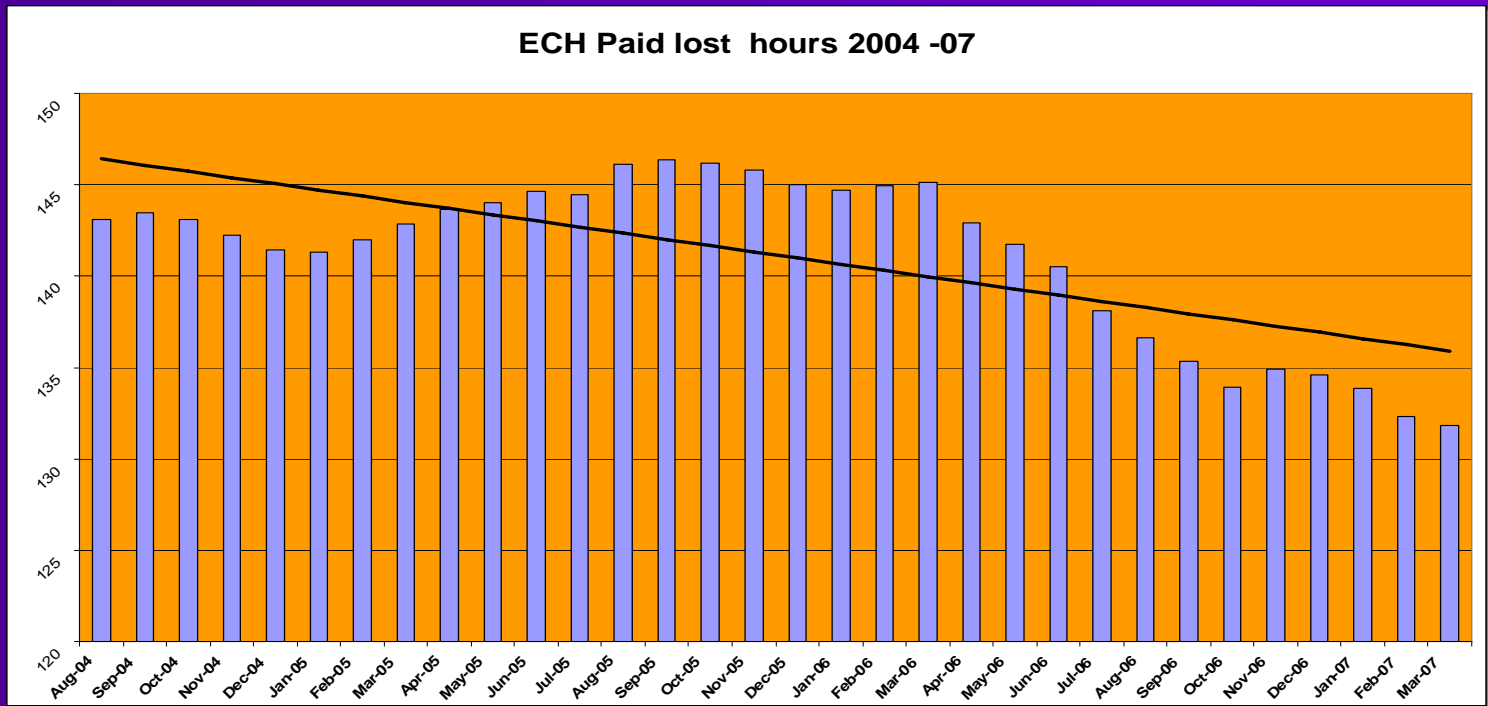
East Central Health

Quality Worklife Initiative

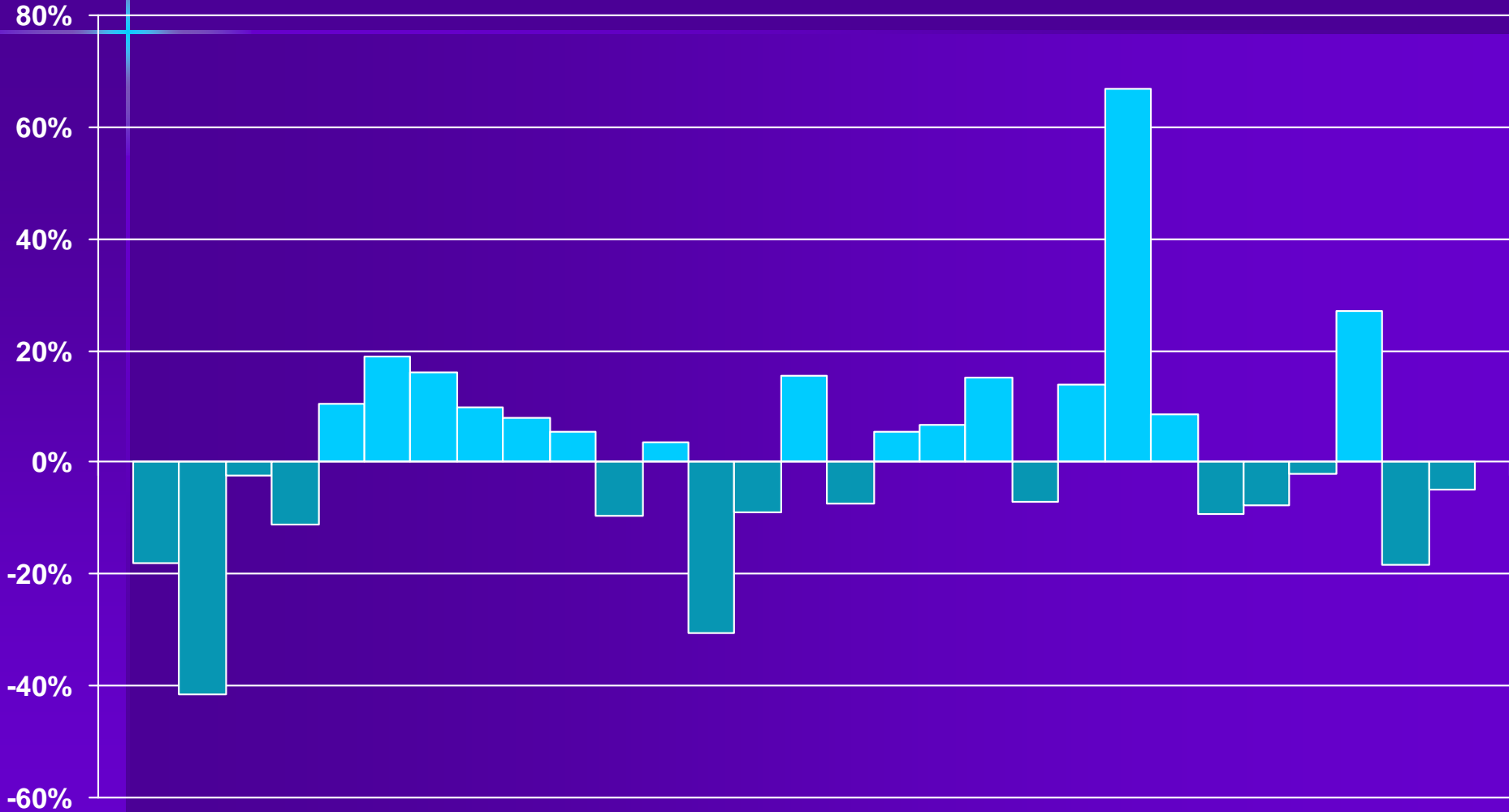
2005 - 2007

What were the key outcomes for each of your main project objectives?

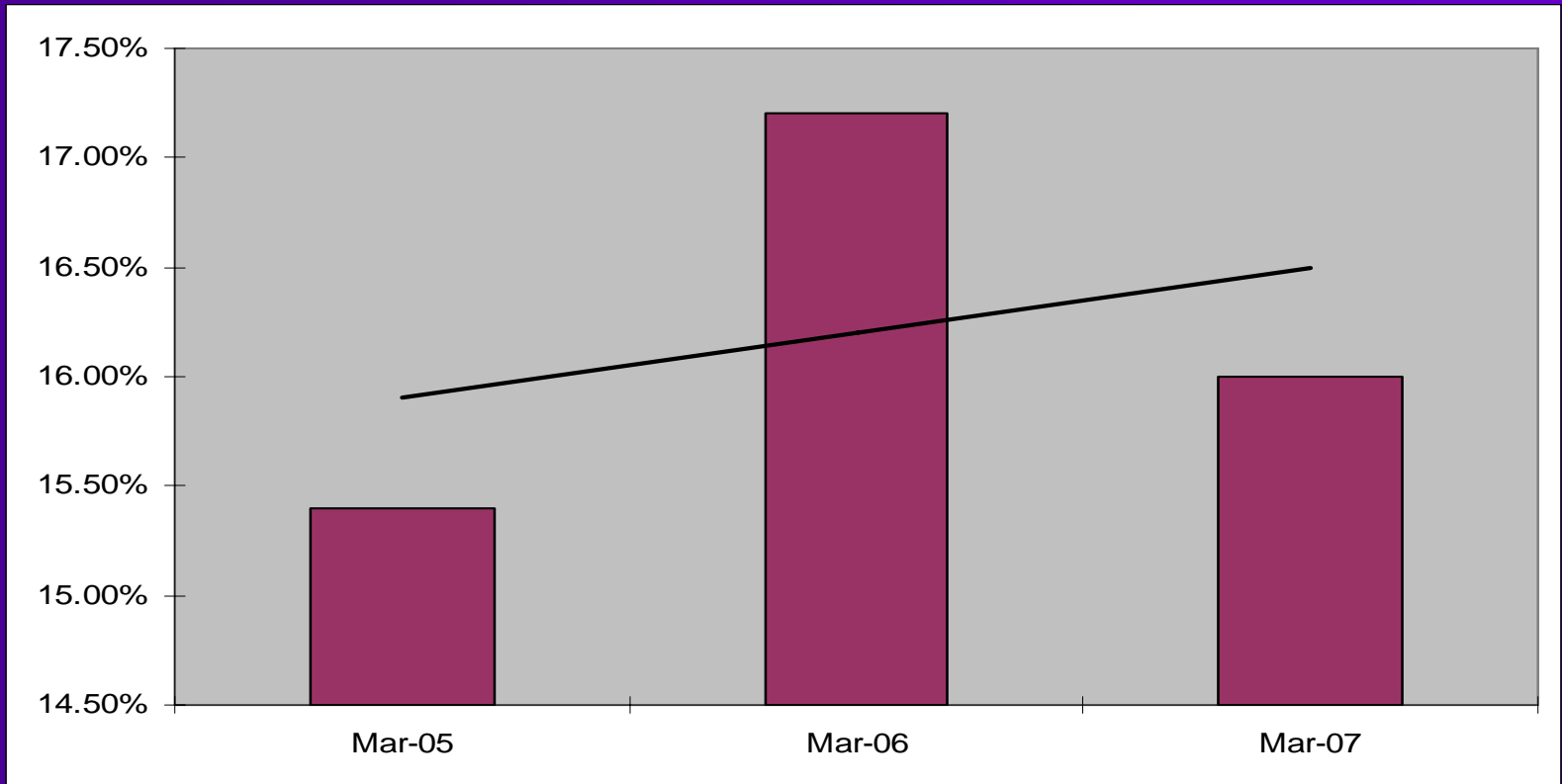
- **Reduce absenteeism**
 - Reduced absenteeism by 11.03 hours per FTE



Morale Site Variance between 2005 & 2007



Turnover rates during the project



- **Improve the information flow in the workplace**
- **Increase capacity of staff to deal with stress and conflict**
- **Empower individuals to make work area decisions by creating a culture of trust, respect and safety**