

**Healthy Workplace Initiative  
Knowledge Exchange Days 2008  
Transforming and Sustaining Healthy Workplaces**

**Final Agenda Day One  
March 17, 2008  
Crowne Plaza Hotel, Ottawa  
Panorama Room**

The **objectives** of the meeting are to:

- Exchange knowledge regarding the results of the HWI projects;
- Identify potential areas for further examination in order to promote healthy healthcare workplaces;
- Enhance knowledge around healthy workplace activities;
- Energize and support participants in their work; and
- Facilitate opportunities for networking and informal knowledge exchange.

Time	Topic	Responsibility	Outcome
8:00 - 8:30	Continental Breakfast & Registration (Penthouse Foyer)		
8:30 – 9:00	Welcome and Introductions <ul style="list-style-type: none"> <li>• Welcome</li> <li>• Setting the Stage</li> <li>• Overview of Meeting Process/Introductions</li> </ul>	Sandra Macdonald-Rencz Jacquie Lemaire Dianne Parker-Taillon	
9:00 -10:35	HWI Project Presentations: Panel 1 <i>Theme: Culture Shift and Systems</i>	Recipients	Learning and Discussion
10:35 -10:50	Health Break (Anna Rizzoto)	All	
10:50 -12:30	HWI Project Presentations: Panel 2 <i>Theme: Safety and Injury Prevention</i>	Recipients	Learning and Discussion
12:30 - 1:30	Lunch ( Pinnacle)	All	
1:30 - 2:45	Knowledge Exchange Café <i>Topic 1: Transformation in healthy workplaces over the past five years</i>	All	Learning and Discussion
2:45 - 3:00	Health Break	All	
3:00 - 4:10	Knowledge Exchange Café <i>Topic 2: Sustaining the Momentum</i>	All	Learning and Discussion
4:10 – 4:15	Day One Wrap-Up	Dianne Parker-Taillon	
6:00-	<b>Informal Networking Dinner (optional)</b> <i>(A group dinner will be organized in a nearby restaurant. Participants will pay for their own meal and submit expense receipts for per-diem allotment).</i>		Networking

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8:00 - 8:30	Continental Breakfast (Penthouse Foyer)		
8:30 - 8:45	Recap of Day 1	Dianne Parker-Taillon	
8:45 -10:20	HWI Project Presentations: Panel 3 <i>Theme: Workplace Assessment and Improvements</i>	Recipients	Learning and Discussion
10:20 -10:35	Health Break	All	
10:35 -12:30	HWI Project Presentations: Panel 4 <i>Theme: Holistic Approach to Health and Wellness</i>	Recipients	Learning and Discussion
12:30 - 2:00	Networking Lunch with Aboriginal Health Human Resources Initiative Workshop (Speaker: Martin Shain, Neighbour@Work Centre) (Frontenac/Joliet)	All	Networking
2:00 - 2:30	Presentation: <i>Canadian Health Services Research Foundation (CHSRF): Knowledge: how can we put it to use?</i>	Mylène Dault	Learning
2:30 - 3:10	Presentation: <i>Canadian Interprofessional Health Collaborative</i>	Brenda Sawatzky-Girling	Learning
3:10 - 3:45	Presentation: <i>Pan-Canadian Initiatives</i> <ul style="list-style-type: none"> <li>• <i>Canadian Federation of Nurses Union</i></li> <li>• <i>QWQHC</i></li> </ul>	Jacque Lemaire  Linda Silas Melissa Barton	Learning
3:45 - 4:00	Meeting Wrap-up <ul style="list-style-type: none"> <li>• Closing remarks</li> </ul>	Jacque Lemaire	
5 :00 - 7 :00	Poster Networking Reception at the QWQHC Summit: Sponsored by CHSRF (Penthouse Foyer and Panorama)	All	Learning and Networking

## List of Panel Speakers for Presentations:

### Panel 1 – Culture Shift & System Change

Organization	Project Title	Description
Westpark Healthcare Centre <b>Daphne Schreiber'</b> <b>Donna Rothwell</b>	A Healthy Workplace Best Practice Initiative	Implementation of RNAO Leadership HWEBPG
Annapolis Valley District Health Authority - Nova Scotia <b>Leanne Campbell</b> <b>Sheila Rankin</b>	Organizational Health Project: Integration of Quality, Health and Safety	Cultural shift with focus on people and organizational systems
East Regional Integrated Health Authority (Newfoundland and Labrador) <b>Gayle Huang</b>	Creating a Culture of Safety	Injury prevention via culture change
B.C. Provincial Health Services Authority <b>Dawn Palmer</b>	Creating a Healthy Workplace by Implementing a Patient Safety Program	Enhancing awareness and action to improve patient safety

### Panel 2 – Safety & Injury Prevention

Organization	Project Title	Description
B.C. Interior Health <b>Carole Taylor</b>	Participatory Ergonomics in the Healthcare Facility Design Process	Incorporating ergonomic specialist recommendations into facility design process
Prince Edward Island Department of Health and Social Services <b>Donna Woodside</b> <b>Heather Cutcliffe</b>	Provincial Musculoskeletal Injury Prevention (MSIP) Strategy for Health Care Workers: An Expansion and Enhancement Project	Advancing MSIP through strategies, programs & resources
B.C. Vancouver Coastal Health <b>Heather Straight</b>	Shifting to Wellness in Healthcare (Health Promotion for Shift Workers)	Improving safety, well being and health of shift workers
B.C. Northern Health <b>Not able to attend</b>	Ability Management Program	Implementing a comprehensive disability management & prevention program including MSIP, Ergonomics, Aggressive Behaviour prevention program

### Panel 3 – Workplace Assessment and Improvements

Organization	Project Title	Description
Centre universitaire de santé McGill (Québec) <b>Serge Gagnon</b>	Inter Hospital Action Research Program on Work Climate	Work climate questionnaire
Saskatchewan Health <b>Mike Luti</b> <b>Erin Haas</b>	Provincial Electronic Human Resource Survey Tool	Job satisfaction questionnaire
Winnipeg RHA (Manitoba) <b>Sherry Mooney</b> <b>Kim Horner</b>	Healthy Workplace Project	Health risk appraisal questionnaire
BC – Fraser Health Authority <b>Paul Brown</b>	Development of a Healthy Workplace Prevention Action Plan through Integrated Data Analysis	Reporting templates on various workplace health data sets

### Panel 4 – Holistic Approach to Health & Wellness

Organization	Project Title	Description
Halton Healthcare Services <b>Bonnie Harrow</b> <b>Anna Rizzoto</b>	Kailo program	Implementation of a holistic “best practice” approach to org health and HR issues
Miramichi RHA (New Brunswick) <b>Lynne Dolan-Lynch</b> <b>Brenda Allain</b>	MRHA Workplace Wellness Initiative	Implementation of comprehensive wellness program
East Central Health (Alberta) <b>Not able to attend</b>	Quality of worklife Project	Implementation of various wellness initiatives
B.C. Vancouver Island Health Authority <b>Claire Winfield</b>	A Focus on Employee Wellness	Development of new wellness strategy
Occupational Health and Safety Agency for Health Care (OHSAH) in British Columbia <b>Elizabeth Smails</b>	Changing the Work Environment: Improving the Mental Health of Hospital Workers	Evaluation of the effects of selected workplace interventions on the mental health of hospital employees